

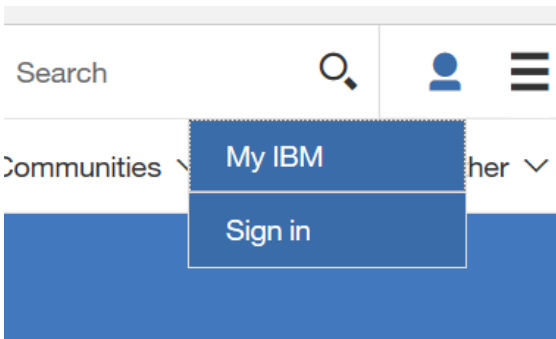
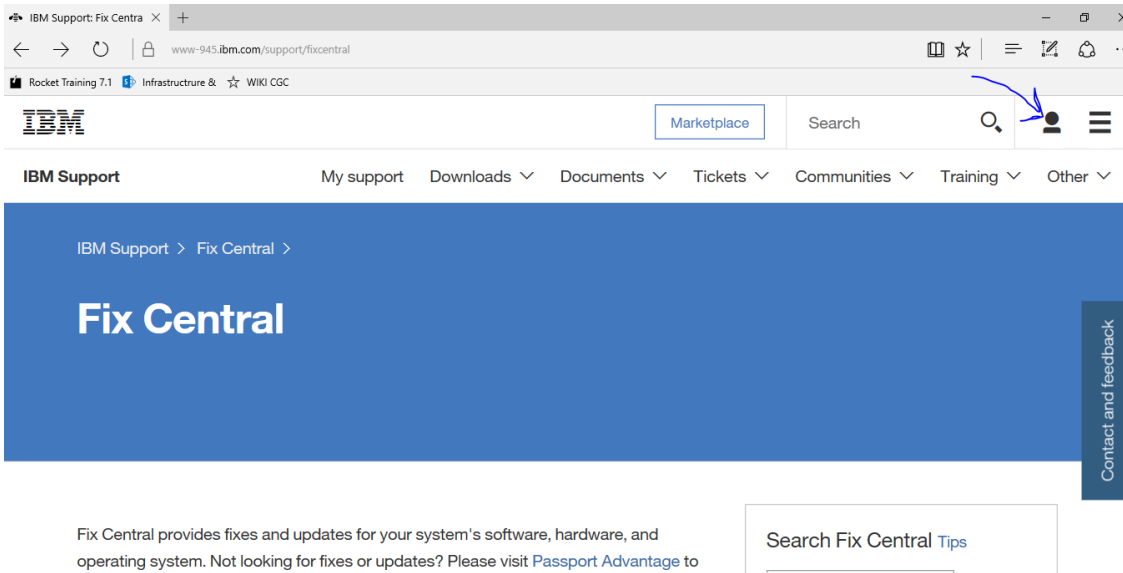
# ORDERING IBM PTFs FROM FIX CENTRAL

You can use IBM's Fix Central web page to order Cumulative PTF packages, Group PTF packages (i.e. database, hiper, hardware, BRMS, etc.), or individual PTFs.

This is the URL to access IBM Fix Central:

<https://www-945.ibm.com/support/fixcentral/>

Fix Central Main Page. Click the user icon marked with the arrow shown below:



Click on the "Sign in" button. If you already have an IBM ID, use it to sign on. If you do not, then click on the **Create an IBMid** link. See below.

# Sign in to IBM

Enter IBMid or email

[Forgot your IBMid?](#)

**Continue**

[New? Create an IBMid.](#)

If you have created a new IBM ID, then you may need to wait for e-mail validation. Check your email and look for the e-mail sent from IBM for information regarding completing the setup of your account.

Once your IBM ID is created and activated, sign on to the IBM Fix Central site with your ID and password.

From the IBM Fix Central main page, scroll down and click on **Select Product**.

**IBM Support**      My support   Downloads ▾   Documents ▾   Tickets ▾   Communities ▾   Training ▾   Other ▾

---

Fix Central provides fixes and updates for your system's software, hardware, and operating system. Not looking for fixes or updates? Please visit [Passport Advantage](#) to download most purchased software products, or [My Entitled Systems Support](#) to download system software.

For additional information, click on the following link.  
[Getting started with Fix Central](#)

Select the product below.

When using the keyboard to navigate the page, use the **Alt** and **down arrow** keys to navigate the selection lists.

Search Fix Central [Tips](#)

**Quick order**

Order the latest updates for the selected release

 ▾

[Cumulative PTF package](#)

Scroll down until you see the drop-down boxes for **Product Group**. Select **IBM Operating Systems**. Below that, select **IBM i**. On the right side of the screen, select your release level from the drop-down box.

**Find product**

Select the product below.

When using the keyboard to navigate the page, use the **Alt** and **down arrow** keys to navigate the selection lists.

Product Group\*

IBM Operating Systems
▼

Select from IBM Operating Systems\*

IBM i
▼

Continue

Order the latest updates for the selected release

V7R2 ▼

- [→ Cumulative PTF package](#)
- [→ Hiper group](#)
- [→ Database group](#)

---

**IBM i options**

- [🔑 Resume my pending orders](#)
- [👤 Work with my recent orders](#)

Click **Continue**.

On the next screen, enter your machine type and serial number.

[Marketplace](#)

**IBM Support**

[My support](#)
[Downloads ▼](#)
[Documents ▼](#)
[Tickets ▼](#)
[Communities ▼](#)
[Training ▼](#)
[Other](#)

## Fix Central

IBM i, i5/OS, and OS/400

Please provide the serial number of the machines for which Machine Code update(s) are designated and will be installed (each a "Target Machine").

**The Type Number is a 4-digit number (usually followed by a 3-character Model identifier) printed on the exterior of your IBM system. It may be the first part of an ID labeled "Model" or "System Model" ID.**

**The Serial Number is a 7 digit ID labeled "S/N" on the exterior of your IBM system. Dash ("-") characters may be omitted.**

**Related links**

- [→ Fix Level Recommendation Tool \(FLRT\)](#)

---

**Dash ("-") characters may be omitted.**

**The Country selection is based on the location of your IBM system.**

See [📄 more information](#) for details about this page, and the actions available below.

**Country**

United States
▼

	Machine type	Machine Serial Number
1.	8202	1234567

[+ Add another](#)

The next screen will be **Identify Fixes**. From here, you can select Cumulative and Group PTF packs, as well as order individual PTFs.

If you want to order a set of the latest Cumulative PTF and Group PTF packages, then select your release and then scroll down to the bottom of the screen and click **Continue**. If you need to order an individual PTF, then click on the **Individual Fix ID** radio button and fill in your PTF ID number and then click **Continue**.

**IBM** Marketplace Search

**IBM Support** My support Downloads Documents Tickets Communities Training

# Identify fixes

IBM i, i5/OS, and OS/400

Select the latest Cumulative PTF package, browse for group PTFs, or search for PTFs by ID or description.

**Cumulative and group PTFs**

V7R2

Browse Cumulative and group PTFs for the selected IBM i release.

**Individual fix IDs**

Search for PTFs by entering one or more PTF IDs each separated by a comma or whitespace. (e.g., SF99504, SI19202). PTFs can be from any release.

**Text**

Search for PTFs by entering text from the PTF title or ID. PTFs from releases V5R3 and greater will be searched.

**Quick order**

Order the latest updates for the selected release

V7R3

- Cumulative PTF package
- Hiper group
- Database group

**IBM i options**

- Resume my pending orders
- Work with my recent orders
- Work with my saved preference sets
- Create a new preference set

**Additional resources**

- Subscription service
- Maintenance strategy
- FAQs on fixes

**Continue** **Back**

The Fix Central website will create a list of PTF packages suitable for your system.


If you are not sure which ones to order, select all of those available to ensure you will have what you need at the time you wish to install them.

Here is a sample of that screen.

## Select fixes

IBM i, i5/OS, and OS/400

Download options

 [Share this download list](#)

View results:

Default



Continue

Clear selections

[Show fix details](#) | [Hide fix details](#)

Show  results










Search:

Change your selection

Product selector

IBM i

Submit

<input type="checkbox"/>		Description	Release date
<input checked="" type="checkbox"/>	1	 Cumulative:  <a href="#">SF99720</a>  <a href="#">Coverletter</a>	2017/03/15
<input type="checkbox"/>	2	 Group:  <a href="#">SF99776</a>  <a href="#">Coverletter</a>	2017/03/15
<input type="checkbox"/>	3	 Group:  <a href="#">SF99775</a>  <a href="#">Coverletter</a>	2017/03/29

In this example, I selected the **Cumulative** package only, but there are a number of screens shown, with different PTF groups. Select all that you need.

When you have made your selections, click on the **Continue** button.

10    Group: SF99719    2017/03/21

[Coverletter](#)

---

1-10 of 27 results    Previous    1    2    3    Next

[Continue](#)    [Clear selections](#)    [Show fix details](#) | [Hide fix details](#)

[Back](#)

The next screen you will see is the **Download Options** screen. On this screen, you will select how you wish to receive your PTFs.

IBM Support    My support    Downloads ▾    Documents ▾    Tickets ▾    Communities ▾    Training ▾    (

# Download options

IBM i, i5/OS, and OS/400

## Select download options

Provide a name to identify this order for viewing at a later time

Order name   

Select the options for receiving your fixes.

To customize your order, you can connect to the system for which you are ordering fixes and validate your download list against the inventory of the system. PTFs already installed on the system or for products not supported on the system will be removed from your order.

[Customize your order](#)

---

Download individual fixes directly to my system (requires Java)

---

Download individual fixes to my PC for installation using Systems Director (requires Java)

---

Download virtual images using Download Director (requires Java)    [What is this?](#)

---

Download virtual images using FTP

Email address   

### Quick order

Order the latest updates for the selected release

▾

- [Cumulative PTF package](#)
- [Hiper group](#)
- [Database group](#)

### IBM i options

- [Resume my pending orders](#)
- [Work with my recent orders](#)
- [Work with my saved preference sets](#)
- [Create a new preference set](#)

### Additional resources

- [Subscription service](#)
- [Maintenance strategy](#)
- [FAQs on fixes](#)

Directory name

Base file name

Order fixes on physical media

**i** Requisites are always included when ordering cumulative or group PTFs.

**Continue**

My download list

- i** SF99720
- i** SF99719
- i** SF99702
- Clear download list

Choose your method of PTF delivery, and click **Continue**.

If you choose to receive physical media, you must have an IBM Software Maintenance Agreement (SWMA) in place to avoid a charge. If you choose this option, you will see a screen to enter your contact information (mailing address and phone number). Fill in this information and click **Submit**. You will see a confirmation screen with an order summary, similar to the one shown below.

## Order summary

IBM i, i5/OS, and OS/400

### **i** Your order will be shipped on Media

The Fix Central function has completed.

Your order has been sent for processing. You will receive an email when the order is shipped.

Below is a summary of your order.

### Order details

Order number	254249591
Order name	2017-03-31 23:41:36.356
Date created	3/31/2017 5:00:43 PM
Order state	Order Media
Delivery method	Physical media
Customized order?	false

#### Quick order

Order the latest updates for the selected release

V7R3 **∨**

- Cumulative PTF package
- Hiper group
- Database group




#### IBM i options

- 🔑** Resume my pending orders
- 🔑** Work with my recent orders
- 🔑** Work with my saved preference sets
- 🔑** Create a new preference set

#### Additional resources

Size of order 7.16 GB

Include requisites? true


-  [Subscription service](#)
-  [Maintenance strategy](#)
-  [FAQs on fixes](#)





## Ordered fixes

PTF number	Product	Status
MF59992	5770999	Ordered
SF99702	5770SS1	Ordered
SF99719	5770SS1	Ordered
SF99719	5770SS1	Ordered
SF99720	5770SS1	Ordered
SI55607	5770TC1	Ordered
SI59863	5770RD1	Ordered


[Back](#)

## My download list

-  [MF59992](#)
-  [SF99702](#)
-  [SF99719](#)
-  [SF99720](#)

-  [SF99720](#)
-  [SI55607](#)
-  [SI59863](#)
-  [Clear download list](#)

## Related links

-  [Fix Level Recommendation Tool \(FLRT\)](#)

Note that although only a Cumulative PTF package was selected, the order automatically includes several other groups and pre- and co-requisite PTFs.