

CONTENT MANAGEMENT



APPROACH

birth

CRAWL...

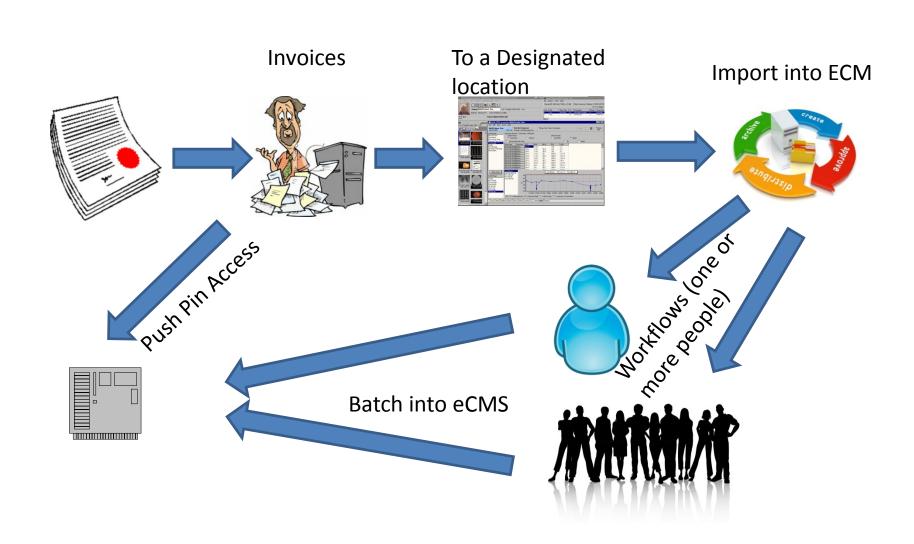
WALK...

jog

RUN...

eCMS Process Overview

KIS Principle – Keep It Simple





• Crawl... (birth)



–Scope

- Engage CGC to setup CM and PC-2
- Define scanning process and setup copiers
- Identify documents to scan
- Identify users that touch (or approve) these documents
- Develop user documentation for scanning process



• Crawl... (birth)



– CGC Assistance...

- Review on-prem setup and status for using eCM and PC2
- Ensure Web2 security setup for our control group
- Setup and test basic Content Manage query (INVREG)
- Test and train group on basic workflow setup in CM



• Walk...



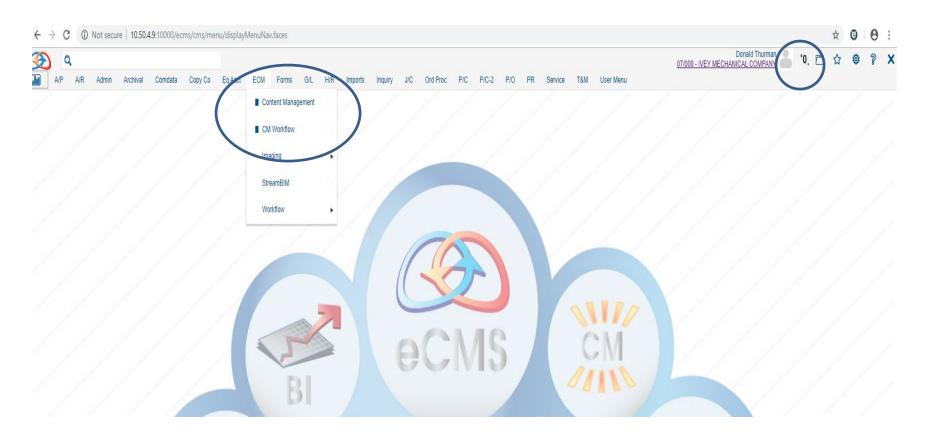
- Process...

- Setup two basic workflows (for IT and Administration) using
 - ECM/Content Management
 - ECM/Workflow



• Walk...

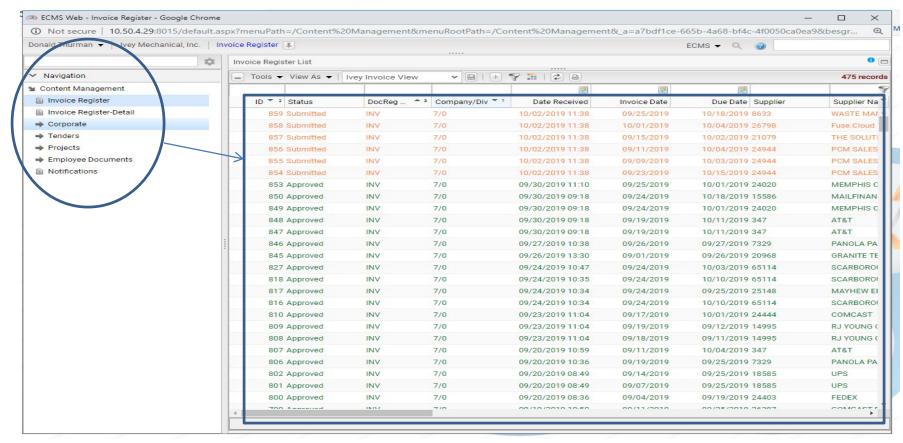






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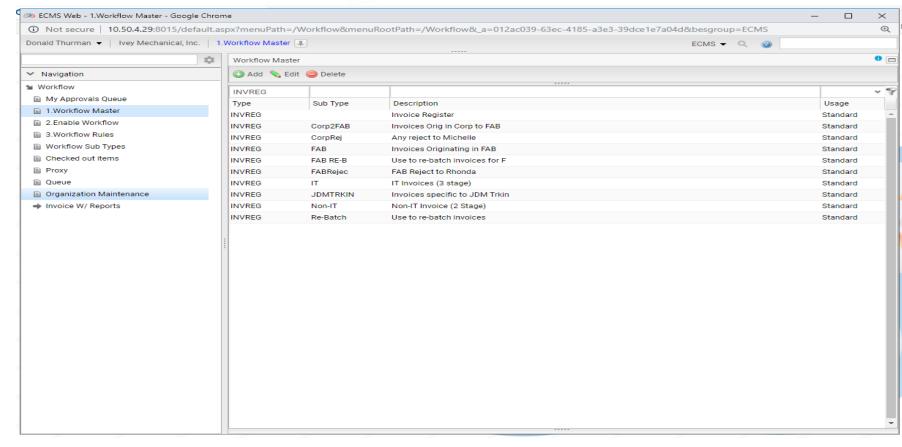






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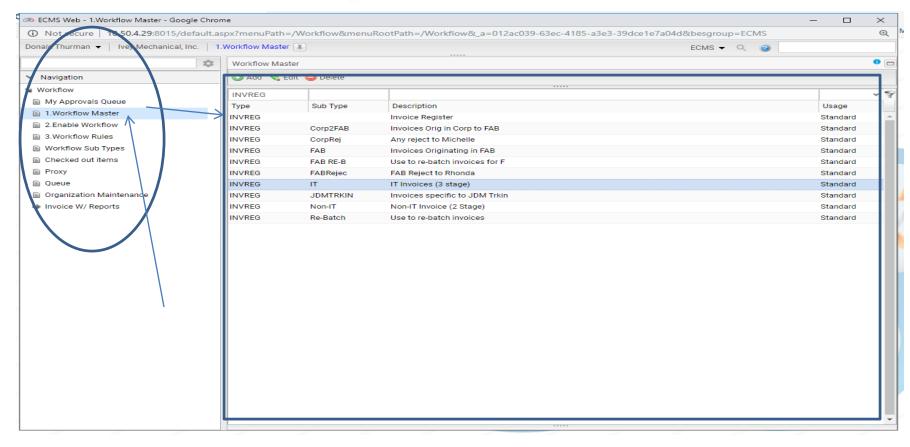






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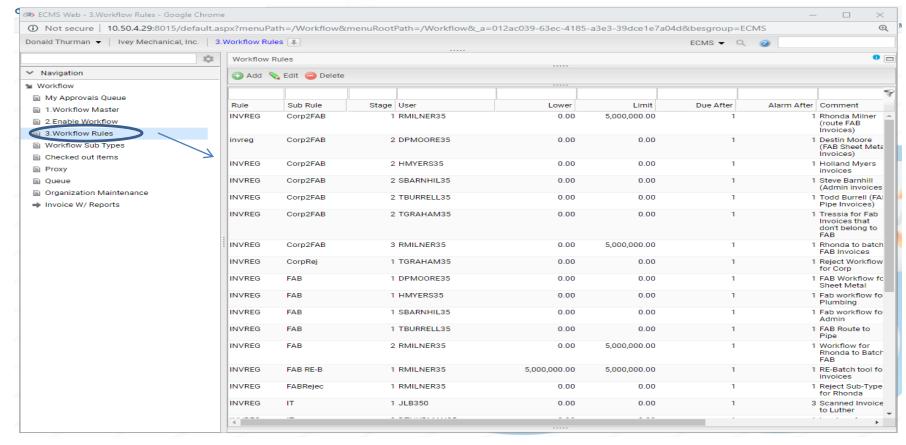






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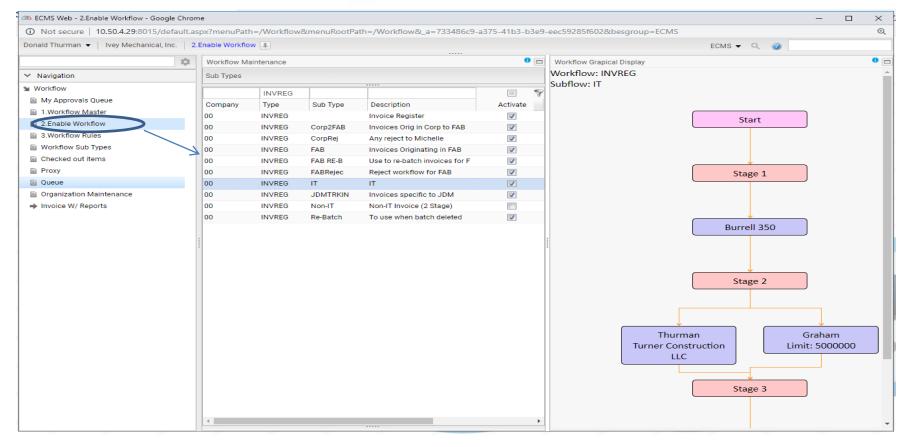






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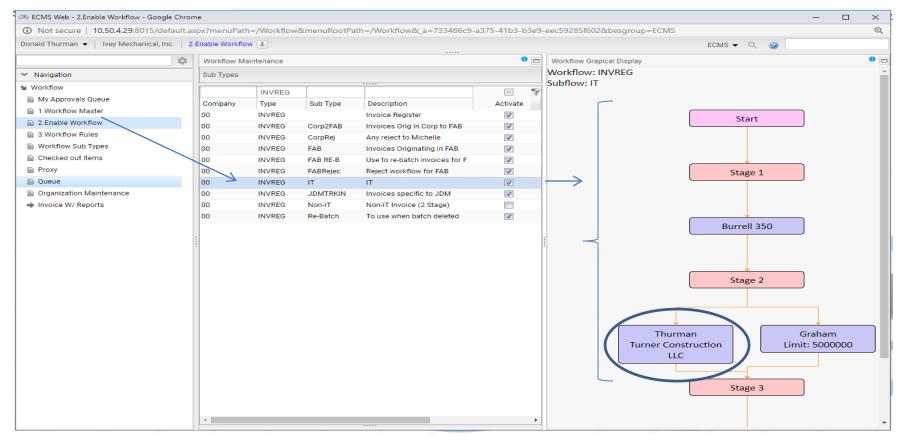
– Process…

- Setup two basic workflows (for IT and Administration)
 - ECM/Content Management
 - ECM/Workflow
- Beta Test with control group
- Develop User/Operation Manual
- Expand workflows to route to more than two users
- Test/Trobleshooting/Notifications



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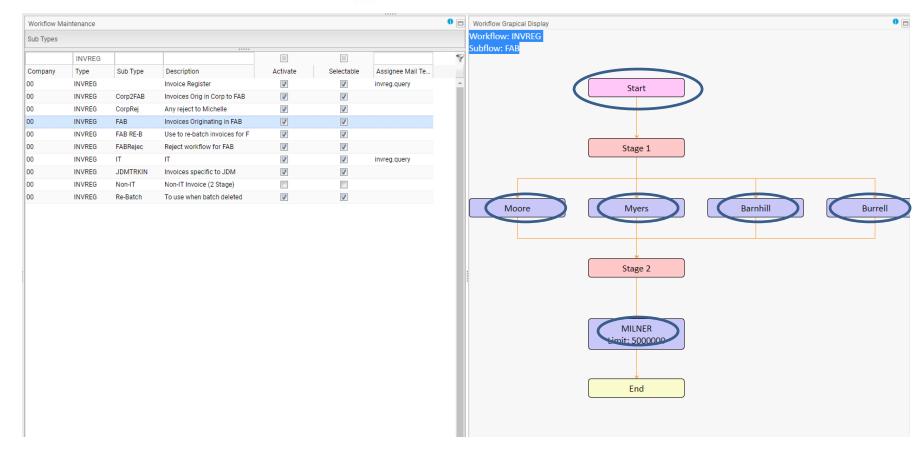
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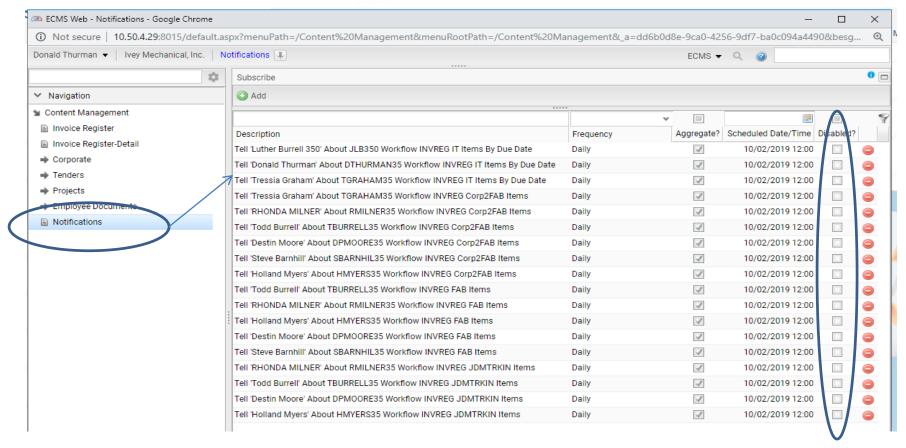
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Walk...







• Walk...



From: Collaborator

Sent: Wednesday, October 09, 2019 1:00 PM

To: Donald Thurman

Subject: DTHURMAN35 Workflow INVREG/IT Items Due Today

Id	Assignee	Туре	Supplier	Added	Due	Alarm
966	DTHURMAN35	INVREG/IT	PCM SALES, INC.	10/8/2019	10/9/2019	10/9/2019
<u>968</u>	DTHURMAN35	INVREG/IT	PCM SALES, INC.	10/8/2019	10/9/2019	10/9/2019
<u>1017</u>	DTHURMAN35	INVREG/IT	BCI	10/8/2019	10/9/2019	10/9/2019
<u>1030</u>	DTHURMAN35	INVREG/IT	THE CONFERENCE GROUP	10/8/2019	10/9/2019	10/9/2019
<u>1032</u>	DTHURMAN35	INVREG/IT	AT&T	10/8/2019	10/9/2019	10/9/2019
1033	DTHURMAN35	INVREG/IT	AT&T	10/8/2019	10/9/2019	10/9/2019
<u>1034</u>	DTHURMAN35	INVREG/IT	RJ YOUNG COMPANY	10/8/2019	10/9/2019	10/9/2019
<u>1035</u>	DTHURMAN35	INVREG/IT	RJ YOUNG COMPANY	10/8/2019	10/9/2019	10/9/2019
<u>1037</u>	DTHURMAN35	INVREG/IT	PCM SALES, INC.	10/8/2019	10/9/2019	10/9/2019
<u>1038</u>	DTHURMAN35	INVREG/IT	C SPIRE BUSINESS SOLUTION	10/8/2019	10/9/2019	10/9/2019
1039	DTHURMAN35	INVREG/IT	eFAX CORPORATE	10/8/2019	10/9/2019	10/9/2019



• Run



Refine Workflows

- Create re-batch workflows
- Work with CGC on Summary Notification emails
- Expand routing (new workflows)

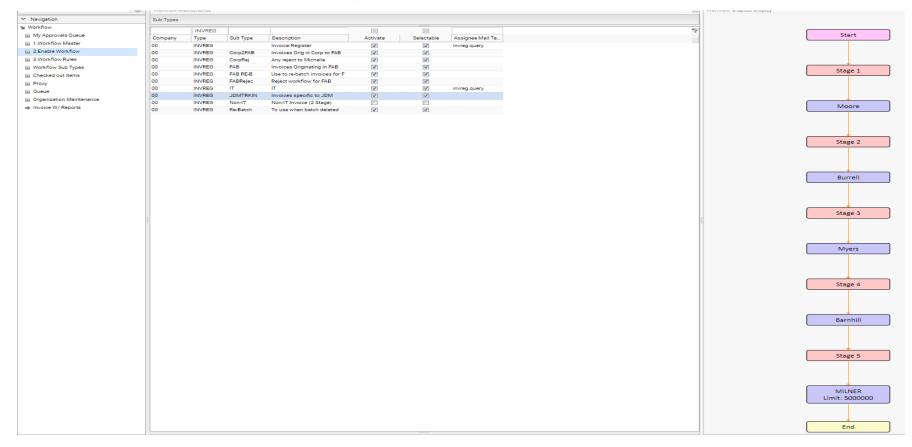
Production

- Create workflows for next business unit (FAB)
- Develop documentation and train users on process
- Customize workflows to meet the needs of routing for various non-PO invoices



• Walk...







• Run



- Future Growth

- Utilize global parameters instead of individual names
- Utilize workflows across company projects
- Eventually expand non-PO invoices to PO invoices



Walk...



– Lessons Learned...

- Navigation under Content Management is still fuzzy
- IDI Queries can be helpful but difficult to understand
- We were encumbered by limited or scattered documentation
- Workflows are relatively easy but have a number of steps
- We had to develop our own user documentation
- Notifications are two-fold (workflow vs Content Management)
- Setup of the system and workflows is very detail-oriented



Q/A





Questions





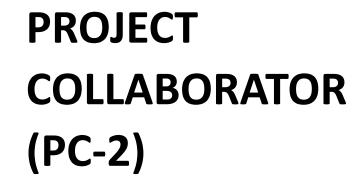














APPROACH

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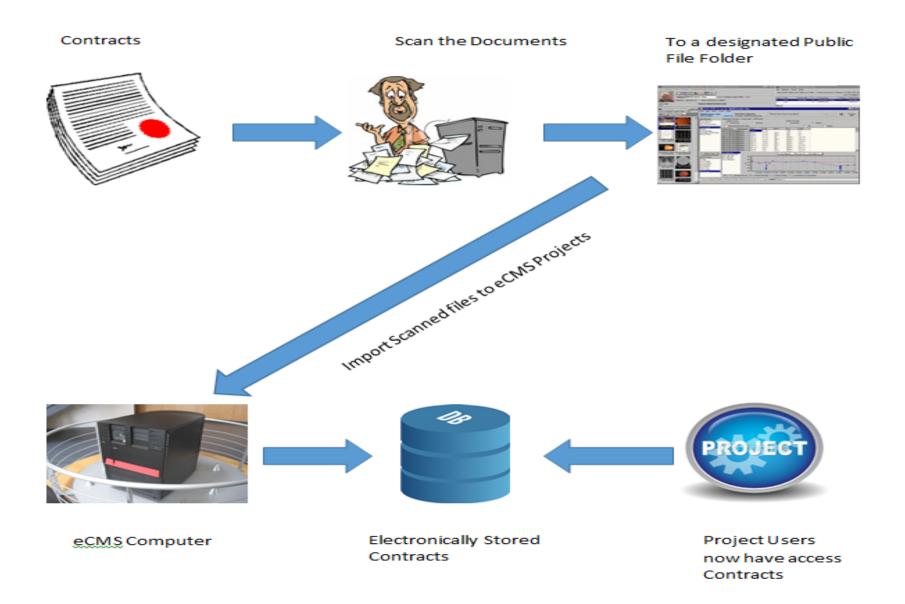
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PC-2 Process Overview

KIS Principle – Keep It Simple





• Crawl... (birth)



–Scope

- Setup Work with CGC to make sure PC-2 exchanged information
 - Forms, Email exchange, documents, security
- Define the "landing screen" or "dashboard" for our specific project
- Understand all of the 'tabs' and what each did
- Identify users
- Document a Users/Operations Manual for PM's to use



• Crawl... (birth)



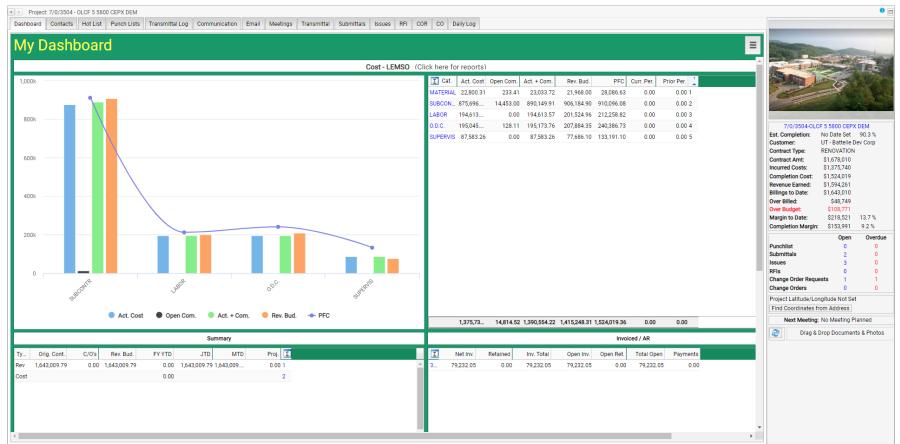
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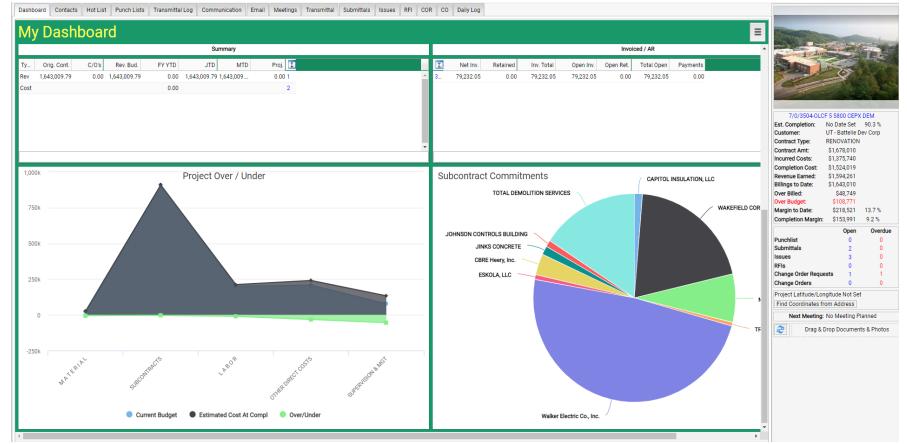






• Crawl...







• Crawl... (birth)



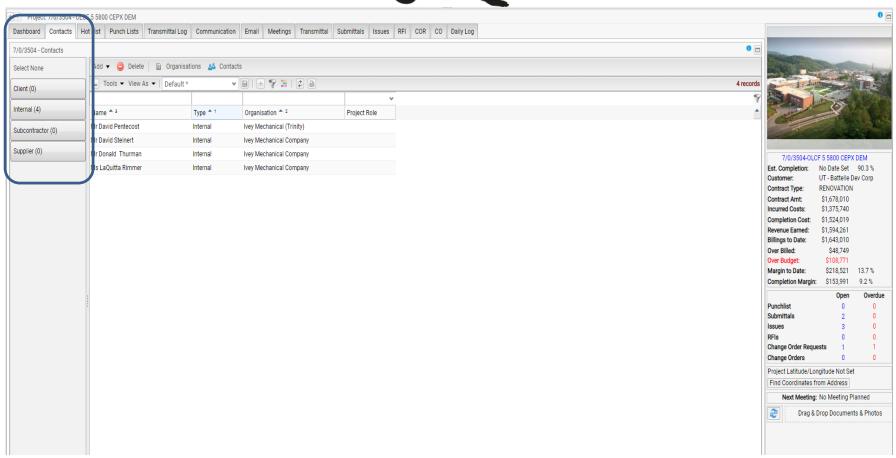
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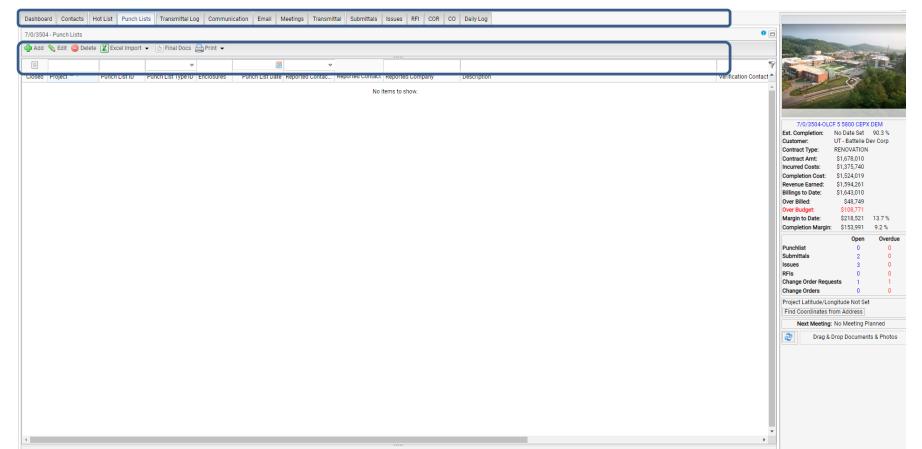






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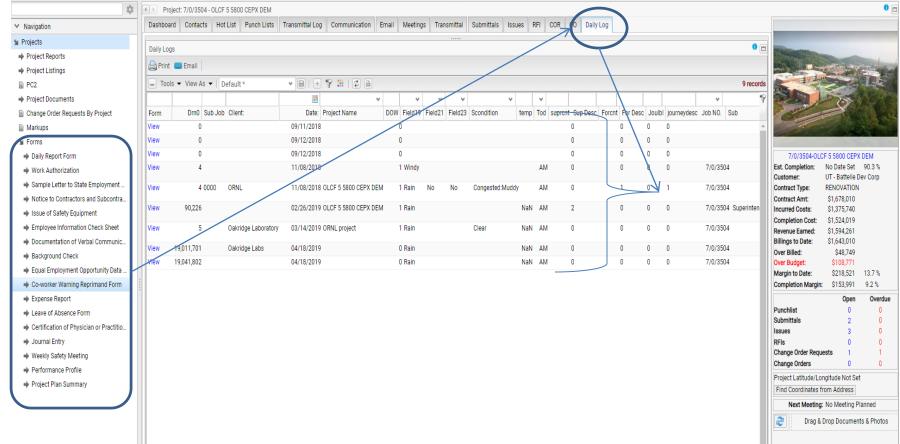






Crawl...





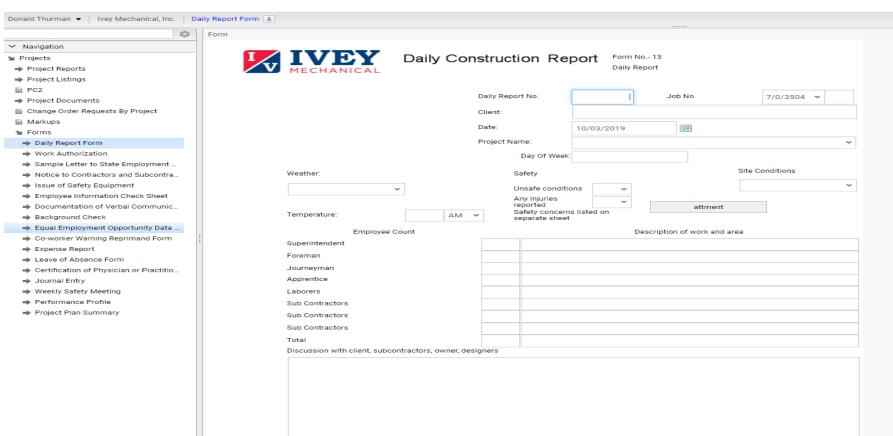


• Crawl...

(birth)

PC-2







• Crawl... (birth)



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Walk





- Beta Test

- Train one group on use and functionality
- Refine setup, dashboards, forms
- User Global variables whenever possible



• Run





– Production

• Roll out the same standards to the next project



Q/A





Questions















LaQuitta and I will be selling signed copies of our user documentation in the lobby!!!

NO CHECKS...

CASH, PayPal or VENMO ONLY!!!

